

Lindström Precision Tools – Reconditioning Services

Terms and Conditions:

- Reconditioning services are limited to authorized Lindström distribution partners only. To find an authorized distribution partner please use the dealer locator tool at Lindstromtools.com. Or contact customer service for further assistance.
- The turn-around time is five business days or less from receipt of the purchase order and return tracking information. You will NOT receive the exact tool back that was sent in for service, however it will be the exact model number that was sent in for service.
- If you require your exact tool to be refurbished and returned please contact customer service. Expect longer lead times for this service, lead times will be given by at the time of the request.
- Tools that need reconditioning will be shipped to our location in Columbus, Georgia at your expense.
- The program is limited to Lindström Precision Tools ONLY as long as the tool is not heavily damaged beyond repair. Tools will be rejected if they have broken tips, broken handles, broken joints, or excessive divots in the cutting blades. In order to maintain the high-quality cutting-edge tools can only be reconditioned one time. A reconditioned tool will have the letter “RC” next to the part number on the grips for easy identification.
- If a tool cannot be reconditioned due to excessive damage or beyond its service life you will not be charged. The tool will NOT be returned and discarded onsite.
- For reconditioning or exchange requests, a minimum order quantity of 20 units is required.